

## **Ron Ryan - Professional Bio**

Ron was born and raised in Canada and began his hospitality career at the early age of 15, working with his mother as a bus boy, waiter, host and eventually bar tender at The Best Western Wheels Inn in Chatham, Ontario . In addition, he also worked part time for the Chatham Chamber of Commerce in the capacity of a Tourism Counselor for the Southwestern Ontario.

Ron graduated from Ryerson University in Toronto, Canada; with a Bachelor of Applied Arts, School of Hospitality and Tourism Management.

After graduation he spent close to 10 years working at the Four Seasons Toronto. Throughout his tenure at the Four Seasons Ron started off at the concierge desk and eventually was promoted to Assistant Front Desk Manager to Night Manager and eventually Front Office Manager. Shortly before leaving the Four Seasons, Ron also worked as Assistant Executive Housekeeping Manager.

In the year 2000 he had an opportunity to move to San Francisco and joined Starwood Hotels and Resorts working at the Westin St. Francis Hotel in the capacity of Service Express Manager. After one year he moved to a sister Starwood property, the W Hotel San Francisco as Front Office Talent Coach and at the same time also assisting with the opening of the St. Regis Monarch Beach.

In 2003, Ron joined Joie de Vivre Hospitality as Front Desk Manager at the Hotel Adagio San Francisco and was promoted to Assistant General Manager after one year. During his time at the Adagio Ron also assisted with various JDV transitions and new openings; including the Hotel Angeleno and The Hotel Erwin in Los Angeles, The Ventana in Big Sur and The Saguaro Hotel in Palm Springs. In recognition for his proven leadership skills and experience Ron received the "Beyond the Call of Duty" Award from Joie de Vivre in 2008.

In December of 2011 Ron was promoted to General Manager at The Hotel Del Sol San Francisco and most recently was responsible for completing ½ a million dollar in renovations. At present, Ron has just begun to assist with the opening Joie de Vivres newest Hotel, The Epiphany in Palo Alto.

In 2016, Ron was promoted to General Manager of the 161 room Hotel Carlton, a Joie de Vivre Hotel. During this time he also assisted with the opening of the Miami Thomson, Chicago Athletic Association, The Liaison, Washington DC and the transition of the Dream Inn, Santa Cruz.